



GROOMING AGREEMENT / QUESTIONS:

Is your dog in general good health?
(Eyes, Ears, Nails... etc.)

Yes No

(If No, please explain):

Does your dog have any history of skin issues/conditions?

Yes No

(If yes, please explain):

Is your dog nursing / pregnant?

Yes No

Is your dog under sedation?

Yes No

(If yes, what medication/dose administered?):

Is your dog on flea/tick preventative?

Yes No

* Brand of Product:

Does your dog have any history of seizures?

Yes No

(If yes, please explain):

Does your dog have any behavioral issues?

Yes No

(If yes, please explain):

Does your dog have any food allergies?

(We strive to be "Fear-Free." Peanut Butter/Food Rewards may be used)

Yes No

(If yes, please list):

GROOMING OPTIONS:

Shampoo Selection:

(Conditioner may be used based on coat)

- Aromatherapy
(Soothing/Refreshing Lavender & Chamomile Scent or Fresh Scent)
- Hypoallergenic
(Skin sensitivity-No scent)
- Oatmeal
(Dry/Itchy Skin- Coconut Scent)
- Medicated Shampoo/Own Shampoo

Would you like light scented cologne or "After spray" applied? (Scent may vary- not recommended with skin sensitivities)

Yes No

Would you like a complimentary bandana?

Yes No

Do you have any special requests?

Yes No

(If yes, please explain):

I have reviewed American K-9's Grooming Service Contract for accuracy and understand the contents of the contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting A-K9 to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, agreed and will now sign to the policies of A-K9 grooming.

Dog's Name: _____

Owner's Name: _____

Age: _____

Phone Number: _____

Breed: _____

Email Address: _____

SIGNATURE: _____

Date: _____



American K-9

Doggie DayCare and Training Center

July 30, 2022

To Our Valued Grooming Clients:

Thank you for your continued trust with your pup's grooming needs. Debbie works extremely hard to make sure our clients are satisfied with grooming requests. It is particularly important to try and keep up with scheduling your appointments in a timely manner, as Debbie continues to be booked weeks out. It is very difficult, if not impossible, to squeeze in an appointment. We will be making some changes due to an overwhelming amount of "No Shows." When a client does not show up for an appointment, this is lost revenue for Debbie. Debbie is compensated on a commission basis and unfortunately loses money when this happens. In all fairness, we will be following new protocol:

*All NEW clients will have to put a \$30 deposit to hold their appointment. (This is a NON-Refundable deposit unless we are NOTIFIED BY EMAIL ONLY at least 48 hours prior to the scheduled appointment. The deposit will be put toward the cost of the groom otherwise.)

*Any clients who have not shown up for an appointment and want to reschedule will also have to put down a \$30 deposit to secure the next appointment and pay a \$30 No-Show fee from missed appointment. (This is a NON-Refundable deposit unless we are NOTIFIED BY EMAIL ONLY at least 48 hours prior to the scheduled appointment. The deposit will be put toward the cost of the groom otherwise.)

*EMAILS are required for all cancellations.

*Reminder phone calls will be made the week prior to your scheduled appointment. Please be sure to check your messages! You must confirm. If we have not heard back from you at least 2 days prior to scheduled appointment it will be filled with another grooming appointment.

Thank you for your understanding in this matter. American K-9 wants to make sure that both our client and our staff continue to be happy with our services. If you have any questions or

concerns, please feel free to contact us at 302-376-(WOOF) 9663. Our email address is laurie@ak9training.com.

Sincerely,

Laurie & Michael Brown

Owners

(Client Signature)

(Date)